

Sending Images to a Patient

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When a study is sent to a patient, they receive a link to their own unique "landing page."

 [See an example Landing Page](#)

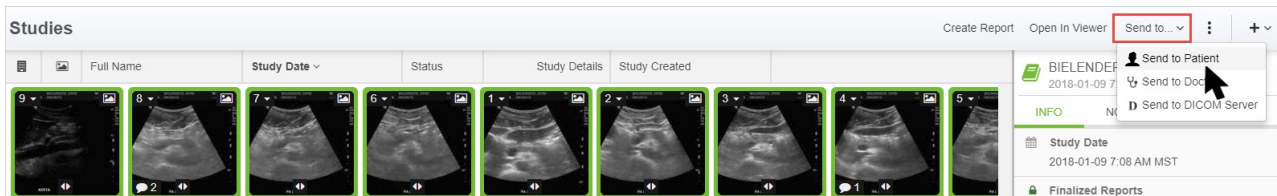
These pages remain active for 90 days (unless your clinic chooses a different option in the [Account Settings](#)).

From their landing page, patients can view and download their images. Tricefy will remove identifiable information from DICOM (medical) images before delivering them to the patient (we call this "anonymization.")

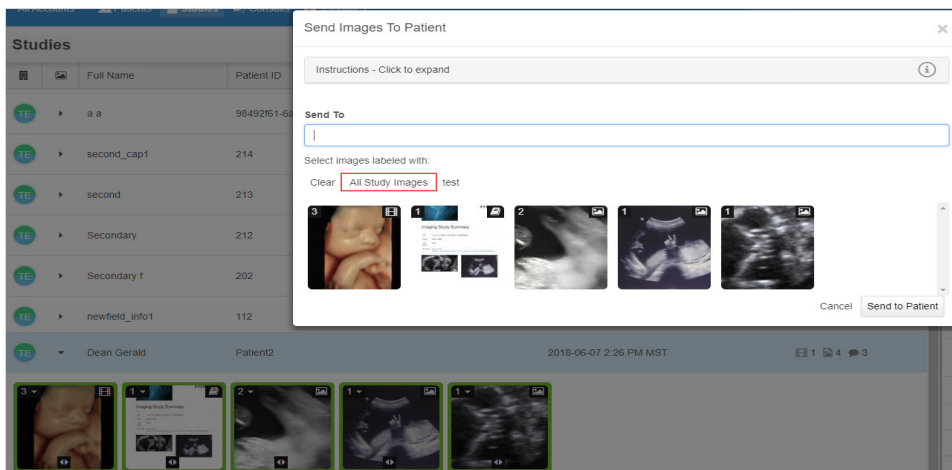
 [Learn more about anonymization](#)

- If something in the study cannot be anonymized, such as a report, the patient will be prompted to request a password before viewing the landing page. Anyone who visits this page will have to enter the password.
- Your clinic can choose to apply a password to all patient links by entering a password into the **Patient Link Code** field within your [Account Settings](#).

To send images to a patient, select the study (or specify thumbnails within a study), and choose **Send to Patient** from the **Send To** menu at the top of the screen:



A pop-up window will display for specifying where to send the images and which images to send:



(1) Enter the patient's contact information:

- Enter an email address to send images via email
- Enter a phone number to send images via text message
- Enter both an email address and phone number to send images via email and text message
 - Type the email address and phone number separated by a comma
 - We recommend not sending only a text message; including an email address will help ensure delivery

Note: If sending internationally, enter + followed by the country code (ex: +1) before the phone number

(2) Select your images

If all images are selected on the study list, they will not be selected in the pop-up window. To select all images, simply choose the **All Study Images** option (shown above in the **red** box).

- Choose a label (labels applied to the study will be listed) to send only studies with that label
- Choose Clear to clear all current selections

If you specified only certain images on your study list, those images will remain selected; however, we recommend making your selections in the pop-up window. Click (or touch) thumbnails to select them and de-select them.

Selected thumbnails will be highlighted in **green**.

(3) Send your images

Select **Send to Patient** and your patient will enjoy their images within seconds.



You'll see a message confirming the link was sent:

The patient has been notified that images are available for viewing.

 [See a sample Patient Email](#)