

## Cannot install Uplink

Last Modified on 11/06/2017 4:23 pm EST

To install Tricefy Uplink, you will need to have administrative privileges at your clinic (the ability/permissions to download and install software).

It is recommended to Log into Tricefy before downloading and installing Uplink.

To download Tricefy, use one of the links listed here: Links for Downloading Tricefy Uplink.

If Uplink does not install, contact your Account Administrator to download the application from within the Account Settings .

When using an Android phone, logging into Tricefy is required in order for the installation to complete.