



Invalid Username or Password

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If you are receiving an Invalid Username or Password message (or if you cannot remember your password):

- 1) Confirm your **Caps Lock** button on your keyboard is off
- 2) Confirm the email address you are using is correct

*If the email address entered in your Tricefy [Profile Settings](#) was recently changed and your internet browser saved your old username, make sure to update the email address entered into the **Username** field on the [Login](#) screen.*

- 3) Select the **Reset Password** link on the Login screen to reset your password:

Welcome to Tricefy

The online platform for sharing and distributing medical imaging

Email or phone

Password

Remember me

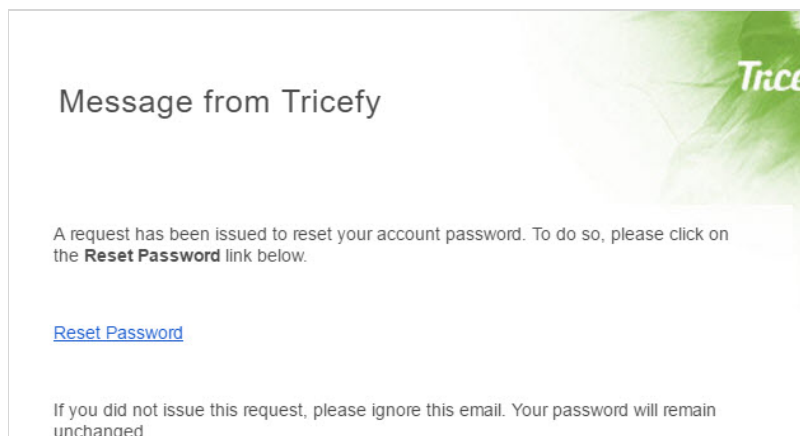
[Log In](#)

[Reset Password](#)

[Resend Activate Account Instructions](#)

[Resend Unlock Account Instructions](#)

You will receive an email with instructions for resetting your password:



Select the **Reset Password** link to choose a new password:



Change Password

Select a new password

Passwords must contain at least:

- 8 characters
- one upper-case letter
- one number

Enter new password

Confirm new password

Change Password

Be aware that your password must have least eight characters, one upper-case letter and at one number.

Enter your new password in both text fields, followed by the **Change Password** button. The system will automatically log into your Tricefy account.
