



Instructions for a New Computer/New Server

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When replacing the computer or server that runs Tricefy Uplink, complete this two steps to update your Tricefy system:

1. Install Uplink on the New Computer
2. Update the settings on your ultrasound system

Install Uplink

If your Clinic has an IT department, they may transfer all the files from the old computer to the new computer, which would include Tricefy Uplink.

Account administrators can view whether their Uplink has been transferred and online within the [Account Settings](#) .

An Uplink listed with an **OK** status indicates the Uplink was transferred to the new computer and is online.

Tip: Make sure the new computer is turned on and connected to the internet before you check the Account Settings. If the computer is off or disconnected from the internet, the Uplink cannot function and will not be listed in the settings.

If your files were not transferred, you will need to reinstall the Uplink software. This only takes a few seconds.

 [Uplink Installation Instructions](#)

When installing Uplink, make note of the [Port and IP Address](#) . This information is shown at the end of the installation process.

Update Settings

You will have to edit the IP Address in your ultrasound system so that it matches the IP Address of your new computer. To do this, we need to edit the DICOM stores we created when we first setup your system. Instead of adding a new store, we will select the Tricefy stores (patient and archive), followed by the **Edit** button.

From here, we can modify and save the new IP Address.

If you need help returning to the DICOM Configuration/Settings screen on your ultrasound system, refer to our configuration instructions.

 [Ultrasound configuration instructions](#)



Static IP Address

Lastly, you want to make sure that your new computer has a static IP address (rather than dynamic). A dynamic IP address will change every time the computer is restarted (and then it won't match the IP Address we entered into your ultrasound system). If this happens, your studies won't appear on your Study List.

If this happens, or if you think your new computer has a dynamic IP Address, refer to the links below:

- [Checking for Static IP address on a Windows 7, 8, 10, XP and Vista computer](#)
 - [Checking for Static IP address on a Windows computer - Video Tutorial \(6 minutes\)](#)
 - [Checking for a Static IP address on a Mac OS X](#)
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