




Uplinks

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Select **Uplinks** in your Account Settings to see your clinic's Uplink's IP address, Port, and Status. Larger clinics will have multiple Uplinks:

Display Name	IP	Port	Status	Enable Q/R	
Abhi_EMR	192.168.1.9	0	ok	<input checked="" type="checkbox"/>	Details Edit Move
AbhiTest	192.168.1.9	1104	ok	<input checked="" type="checkbox"/>	Details Edit Move

Download Uplink

- **Display Name:** This is the name that was chosen when you activated your Uplink ([after installation](#))
- **IP:** This is the IP address of the computer that has Uplink installed
- **Port:** This is the port that is receiving the data from your ultrasound system
- **Status:** This indicates if your Uplink is receiving data
 - **OK:** Indicates that your Uplink is online and functioning properly
 - **Failed:** Indicates that your Uplink is offline, perhaps because the computer is turned off or disconnected from the internet

[Additional Troubleshooting Steps](#)

- **Enable Q/R:** Allows query-and-retrieve
 - By default, this option is enabled
 - For security reasons, this option will be disabled if you are using Tricefy Inside
- **Details:** Displays technical information for troubleshooting (refer below)
- **Edit:** Displays a screen for renaming your uplink and for removing an uplink from your account
 - Select **Back** on your browser to close this window without making changes
 - Once an uplink is removed from your account, it can no longer be used unless the software is reinstalled
- **Move:** An option only available for members of multiple accounts for moving your Uplink to a different Tricefy account

Download Uplink

To download Uplink on a different computer, or to reinstall for troubleshooting purposes, select the appropriate icon under **Download Uplink**:

- Select the **Windows** icon if using a Windows computer or laptop
- Select the **Apple** icon if using an iPad, iPhone, or Apple computer
- Select the **Android** option if using an Android phone or tablet

Uplink Details

Selecting the **Details** button (or selecting the Uplink's display name) will show the following information for that specific Uplink. This information is helpful for troubleshooting.



Name	Value
Name	a6911a902ccd4cea9d4343d88e7f1fd7
Init Time	2017-05-24 10:47:56 -0700
Intip	192.168.1.9
Extip	10.11.1.211
Os	windows (6.2 C)
Total Failed Dicom Uploads	0
Display Name	AbhiTest
Port	1104
Version	20190131:21-20190131:21-20190131:21
Destination	t4
Applications	File-Export (C:\TriceUplinkDev), Uplink Image Processing (Deflation), 4 workers
Enable Qr	true
Heartbeat Time	1 minute ago

- **Name:** This value was automatically assigned during installation
 - **Init Time:** The first time that your Uplink communicated with Tricefy
 - **Intip:** Internal IP address (the IP address of your computer)
 - **Extip:** External IP address (the IP address of your ultrasound system)
 - **OS:** The operating system that your Uplink computer is using
 - **Total Failed DICOM Uploads:** The number of exams that did not upload to Tricefy
 - **Display Name:** The name entered during the initial installation of Uplink
 - You can change this name by selecting the Edit button on the previous screen
 - **Port:** The port number that was specified during installation
 - **Version:** Auto-assigned value
 - **Destination:** The version of Tricefy that you are using
 - **T3:** Older version (currently being phased out)
 - **T4:** Current version
 - **Applications:** Only visible if the Advanced Uplink is installed
 - Values shown here indicate the settings that were selected during installation:
 - **File-Export (C:/location/folder):** Indicates you are exporting files and where their destination location
 - **Routing/Retrieving:** Indicates you are routing studies to an external server
 - **VP6:** Indicates you are sending studies to ViewPoint
 - **VP6 Client:** Uplink is installed on individual workstation
 - **VP6 Server:** Uplink is installed on ViewPoint server
 - Installing a new version of Uplink on the VP Server will automatically update the VP Clients next time the ViewPoint application is opened
 - **EMR Intf : File-copy:** Indicates you are integrating with an EMR system
 - **Uplink Image Processing:** Indicates optimization/compression is performed by the Uplink (rather than locally)
 - **Enable Q/R:** Indicates if query-and-retrieve is active
 - This feature can be turned on and off on the previous screen
 - **Embedded:** Only shown for Tricefy Inside users
 - Values shown here indicate the device you are using (Vscan, Voluson, etc.)
 - **Heartbeat Time:** The most recent date and time that your Uplink communicated with Tricefy
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