

Last Modified on 2025-06-04 01:06

New: Learn more by watching the video tutorial

An examination is uploaded to Tricefy, either by using your medical imaging device or other DICOM software. If the Patient ID exists in the Athena tablespace, the study will be sent to the patient's chart.

Viewing Tricefy Links or Documents in Athena

To view a Tricefy result in the Athena patient chart:

1) Open your patient's chart by navigating from the patient "Clinicals" menu or searching for the patient ID in the Athena search box.

∜athena Net	Calendar	Patients	Claims	Financials	Reports	Quality	Support	¢	
Mnr 33yo	nmm N F 06-02-	EW PAT 1984 #58	IENT 04 E#58	804					
Registration •	Mess	aging 🔻	Sched	uling 🔻	Billing v	Clinic	als	Communicator v	Other v
Quickview						Chart	-		
Provider group	#59		Medical A	ssociates	6 Hills Medical Ar	Chart E	xport		
Provider group	#30	04 - 0 mins i	vicuical A	sociates	o milis medical As	Create	Patient Ca	se	
Patient notes						Print Fo	rms		

2) Select the "Results" icon on the left sidebar of the screen to open Imaging Results. You can also see the results in the "Recent Activity" tab of the patient chart home page.

Viewing Tricefy Links in Athena

3a) Tricefy links in Athena will have a clickable "PACS link" (X-ray icon) in the result entry and "image available" subtitle as seen highlighted in red in the picture below

**Clicking on a Tricefy link will open the exam/study in the Tricefy viewer. You will be automatically logged into Tricefy if your Athena user is linked to your Tricefy user. If your Tricefy user is not linked to Athena, you will be directed to a Tricefy page to link your Athena user -- see the "Linking your Athena User to Tricefy" section further below for instructions.

Find	Imaging Results	AB RESULTS (0)
Allergies	US, transvaginal 07-29-2024	\sim
Problems	Automatic imaging report sent by Tricefy.	
Meds		
Vaccines	US, transvaginal 07-29-2024 Automatic imaging report sent by Tricefy. Attachment available	icefy
Vitals		
Results	US, transvaginal 07-29-2024 Image available	→ (11) (20)

Viewing Tricefy result PDFs in Athena

3b) Tricefy document attachments (PDFs) are a separate result entry in Athena. The Tricefy result PDF will have the subtitle of "Automatic imaging report sent by Tricefy" as seen **highlighted in blue** in the picture above.



Clicking on the "expand" icon will open the result panel. Scroll down to see the document page images. The full, high quality PDF can also be viewed by clicking the "View original image" link above the document viewer (see picture below)

naNet Calendar Patients	Claims Financials Re	ports Quality App	Support 🗘	
Workflowtest1 WO 34yo F 06-02-1984 #59 ≿	RKFLOWTEST1 941 E#5941 <mark>!</mark>			S2616e64 Athenahealth, Inc. [US] https://previ
imaging/diagnostic	result in REVIEW to	mblake1 (create	d 02-28-2019	germany athena
Internal Note Note to Patient	Automatic imaging rep	ort sent by Tricefy.		
small large view in new	window view original imag	e rotate rotate all	annotate with p	
germany athen	a	5941	-	

Linking your Athena user to Tricefy

After clicking a Tricefy link in Athena for the first time, you will be prompted to link your Athena user profile to your Tricefy user profile.

Simply click the "I already have Tricefy login" link at the top (see picture below) and sign in to Tricefy to link your Athena user to your Tricefy user.

Tncefy
Welcome athenaNet User!
We need to get a few pieces of information from you before you can continue.
I already have a Tricefy login
Username
p-janderson
Practice
1959228
Account name
Testing clinic
Name
Email
Phone number
Passwords must contain at least: • 8 characters

Viewing Athena Imaging Result Status in Tricefy

You can confirm it was sent by selecting the study on your Study List and opening the side Info Panel. Scroll towards the bottom of the panel and select the Interface Status Details link.



INFO		NOTES	SHARES	ACTIVITY
i	Proce OB-2	dure		^
i	Acces 1234	sion Number		
i	Sourc	e		
i	Destir	nation		
*	Perfor PERFO	rming Physician DRMING		
*	Refer REFE	r ing Physician RRING		- 1
*	Sonog SONC	graphers OGRAPHER		
D	Accol Tricefy	int / Demo Account		
	Interfa	ice Status Detail	s	
	2.87 N	ИВ		T

If the status is "success" (shown below in the red box), it means that the examination was successfully sent to the patient's chart:

Back Interface Statuses for Study: 2017-11-17 MST - TEST TEST						
Resend Study Link to	Resend Study Link to Athena					
Key	Value					
Interface Type	Integrations::Athena					
Created	2017-11-17 12:40 PM MST					
Payload	("departmentid": "5243", "providerid": 1782", "includefilelink": true, "ssotarget": https://tricefy.com/permalinks/studies/1.2.276.0.26111.2.2017.35870807.6093685.html?saml=athena", "facilityid"; "12008017", "tetoorderid": "63832914", "accessionid": 63832914", "accessionid": 63832914", "accessionid": 63832914", "accessionid": 63832914", "accessionid": 63832914", "accessionid", "63832914", "accessionid", "63832914", "accessionid", "63832914", "accessionid", "63832914", "accessionid", "63832914", "accessionid", "access					
Other Info	(*pid": *2058600'. [*] status": *success ¹ , [*] limagingresultid": *63833634*)					

- Select Back to return to your Study List
- Select Resend Study Link to Athena to send another link to your patient's chart

If the status is "failed," it means the examination was not sent to the patient's chart. A failed status will include an error message (shown below in the blue box):

Key	Value
Interface Type	Integrations-Athena
Created	2017:11-22 1:00 PM MST
Payload	['departmentid': 'TI, 'providerid': 'TI, 'includefilelink': true, 'ssotarget': 'https://tricefy.com/permalinks/studies/1.2.276.0.26111.2.2017.363.44084.8371092.html?sami-athena', 'facilityid': '12008017', 'encounter_id': '')
Other Info	(*pid*: *24848' 'error*: "Athena order not found for patient 24848. Order ID not linked;" status*: "fall")

Failures are usually because the Patient ID or Order ID was not found in Athena. You can correct any erroneous information in Athena and return to this screen to resend the examination.

Patient IDs can also be corrected using the Tricefy interface (resend the study after the ID is fixed).

Correcting the Patient ID

Note: You can also view the Interface Status of your Athena studies by adding the column to your study list, as explained further below.

Showing Interface Status on your Study List

To display the Interface Status on your Study List, select the settings cog in the upper-right corner (shown the red box) and



check the Interface Status box:

Study List Settin	gs		×				
				Viewer	Send to 🗸	: +	~ 🌣
Display thumbnails	s?			B TEST	TWINS		
Thumbnails are in	reverse order?			016-04-2	21 2:25 PM MS		
Study list scrolls horizontally				þ	NOTES	SHARES	ACTI
, hla Oaluura #	-			atient	UВ		
ible Columns ^				atient G	ender		
Read/Unread	Sonographers	Interface Status		1			
Account	📀 Perf. Phys			rocedur	е		
Thumbnails	Study Updated			ccessio	n Number		
Full Name	Study Created						
Patient ID	Status			osh			
Patient DOB	Accession Number			estinatio	on		
Study Date	Source			ocal_pro			
Gender	Destination			erformi	ng Physician		
Study Details	Ref. Phys			eferring	Physician		
Procedure	Volume Data			UZANNE	ADKINS CNM		
				onograp	hers		
rag to change orde	er			EM			

When viewing your Study List, a new column will now display the interface status of each exam:

Stud	Studies							
		Full Name	Patient ID	Study Details	Interface Status			
1	•	Maxine Ralston	15928	🖽 1 🗟 2 🏓 1 🗟 3 🗩 2	Success			
TE	•	Audree Anne Thurman	5928	🗟 1 戶 4 🗩 3 🖾 1	Success			
TE	•	Babe Ruth	9999	🖽 1 🗟 2 🛆 3 🗩 9 🖾 1	Fail			
D	•	Donna Sunshine	9999999	⊞1 L6 ●1	No status			

- Success: The exam was successfully sent to athena health
- Fail: The exam was not sent to athena health
 - Selecting Fail in the Interface Status column will display all pertinent information, including the error message, as explained above
- No Status: The exam is not assoicated with an athena health patient

If adding an additional column to your Study List increases makes it difficult to view, adjust your the width of your columns to help minimize horizontal scrolling.

Learn more about Study List columns, including how to adjust their widths