

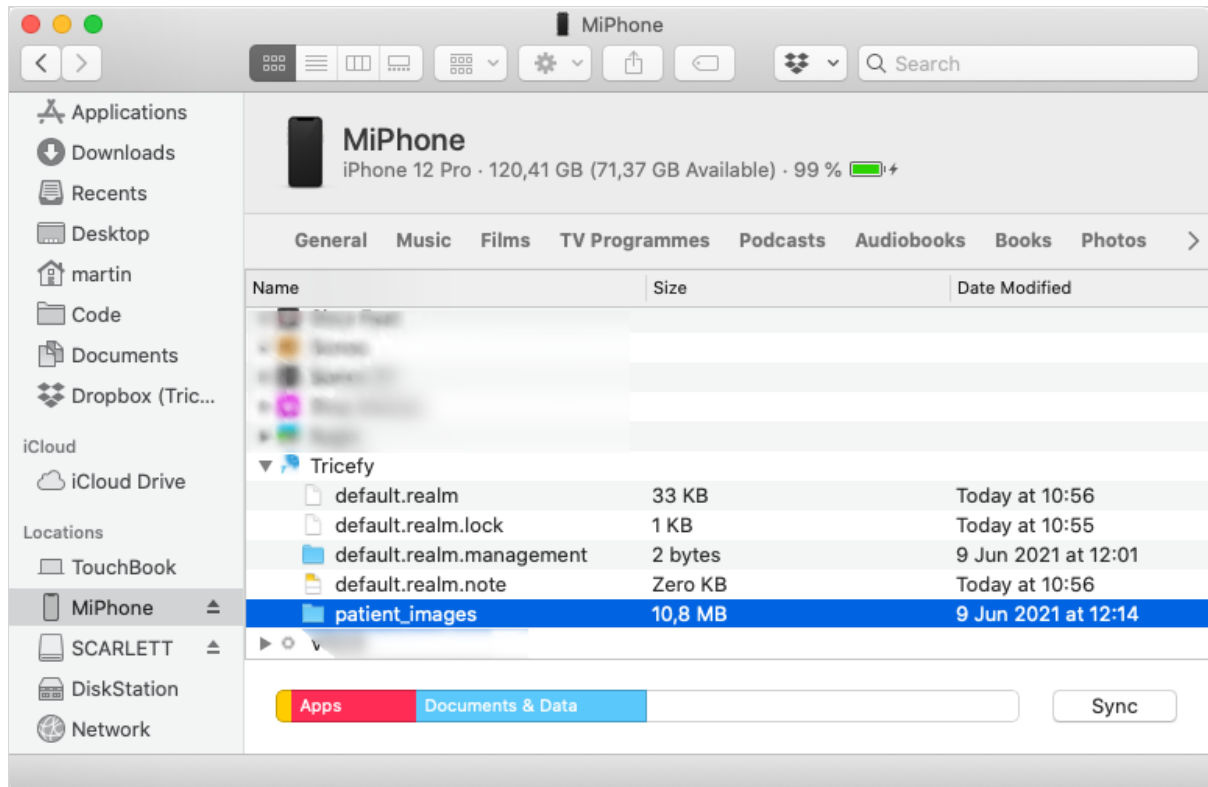


Retrieving images from an iPhone if the app crashes

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You can access images and videos from your iPhone even if the Tricefy app is not running.

1. Connect your phone to a computer using a USB cord
2. Your phone will show up as a device in the Mac OS finder
3. Select **Tricefy** from the list to expand the category and view the contents:
- 4.



The folder, Patient Images, will contain all your images and videos

5. Drag-and-drop the Patient Images folder to the desktop (or location of your choosing)