

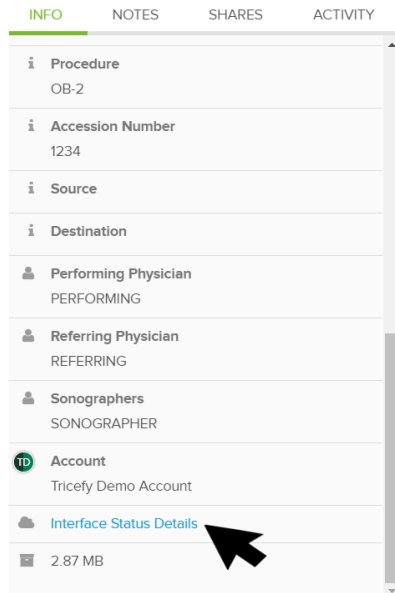


Interface Status Details

Last Modified on 2025-10-15 15:22

Interface Status Details Page

You can confirm if a result was sent to the EMR by selecting the study on your Study List and opening the side Info Panel. Scroll towards the bottom of the panel and select the **Interface Status Details** link.



If the status is "success", it means that the examination was successfully sent to the EMR system

If the status is "failed," it means the examination was not sent to the EMR or some other problem occurred. You can click the "Resend to EMR" button in the page to send the result document or HL7 message again.

Patients Studies Consults

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Tricefy

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Interface Statuses for Study: 2024-10-12 - Test Patient

Resend to EMR

Key	Value
Interface Type	Integrations::Athena
Created	2024-10-12 10:18 AM MST
Payload	{ "pid": "12345", "departmentid": "10", "providerid": "000", "facilityid": "54321", "observationdate": "10/12/2024" }
Other Info	{ "message_type": "pdf_report", "endpoint": "imagingresult", "status": "success", "documentid": "99999999" }

Failures are usually because the Patient record was not found in the EMR.

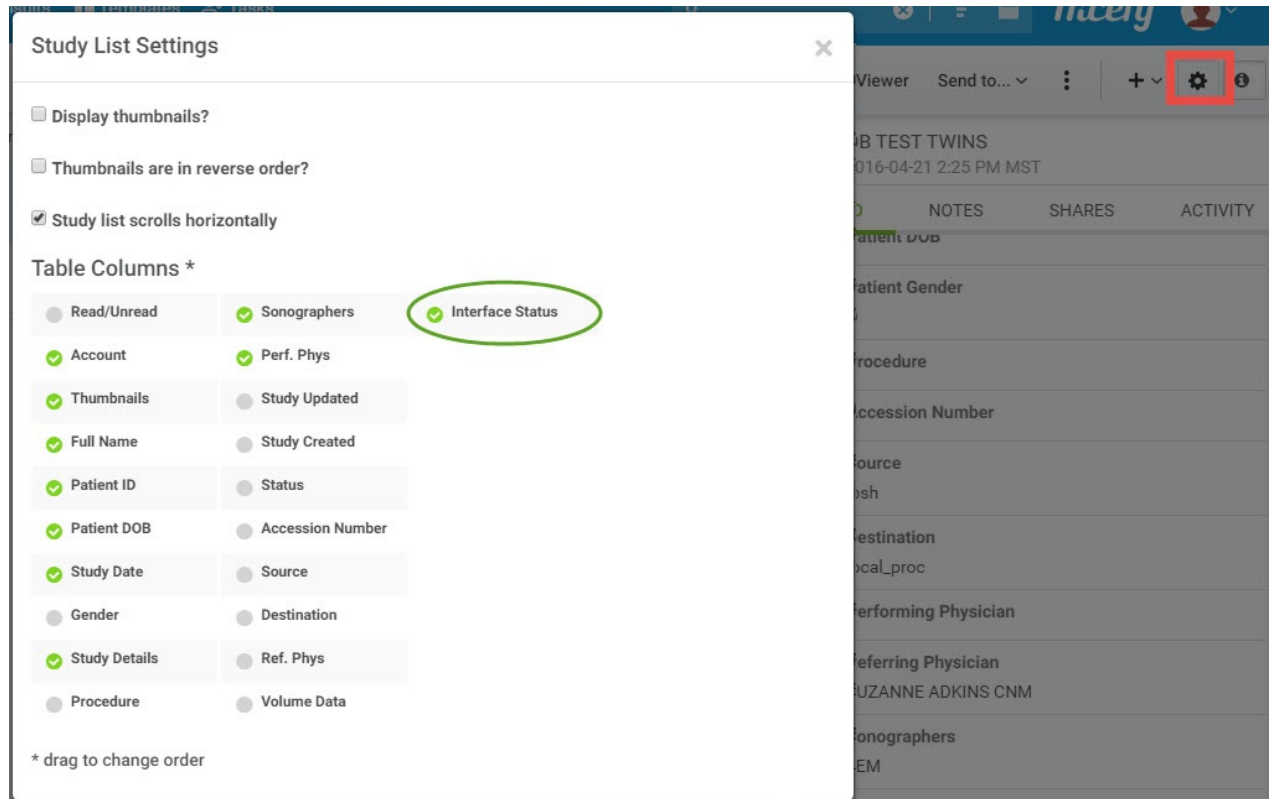
Patient IDs can also be corrected using the Tricefy interface (resend the study after the ID is fixed).

[Correcting the Patient ID](#)

Note: You can also view the Interface Status of each study by adding the column to your study list, [as explained further below](#).

Showing Interface Status on your Study List

To display the Interface Status on your Study List, select the settings cog in the upper-right corner (shown the red box) and check the Interface Status box:



When viewing your Study List, a new column will now display the interface status of each exam:

Studies						
		Full Name	Patient ID	Study Details		Interface Status
	▶	Maxine Ralston	15928	1	2 1 3 2	Success
	▶	Audree Anne Thurman	5928	1 4 3 1		Success
	▶	Babe Ruth	9999	1 2 3 9 1		Fail
	▶	Donna Sunshine	9999999	1 6 1		No status

- **Success:** The exam was successfully sent to the EMR (or designated Uplink)
- **Fail:** The exam was not sent to EMR
 - Clicking **Fail** in the Interface Status column will display all pertinent information, including the error message, [as explained above](#)
- **No Status:** The exam result was not sent to the EMR (yet) or the automation rule has not triggered